

DECATUR WATER & WASTEWATER

Customer information sheet

Last Name: _____ First Name: _____

Date of Birth _____ SS# _____ DL# _____

Mailing Address _____

Service Address _____

E-Mail Address _____ Phone # _____

Employer Name _____ Phone # _____

Nearest Living Relative _____ Phone # _____

Water Deposit is \$100.00 due at the time of starting service.

Water bills are due by the 15th of each month, after that date a 10% Late fee is added to the bill. A late notice bill with the SHUT-OFF-DATE will be mailed to anyone that has a past-due balance.

If water is Shut-off you must pay the past due amount Plus \$35. Reconnect fee, to have water turned back on.

The reconnect service fee is \$35 during regular business hours. After hours, weekends and holiday's the reconnect fee is \$50.

When you move, you will need to contact the Water Dep. Office 479-752-3912 Opt. 1, and let them know the date you will no longer need service in your name and the forwarding address for the final bill.

Signature _____ Date _____

I UNDERSTAND THAT BY SIGNING THIS, I AM RESPONSIBLE FOR ALL PAYMENTS DUE ON THIS ACCOUNT.

